

**NECP GOAL TWO**

**Community & Observer Perspectives**

**And**

**Performance Assessment Guide Update**



Public Safety Interoperable  
Communications Office



# Events



## NECP Goal Two Events Assessed to Date:

- La Paz County – Best of the Desert Race (Parker)
  - » 2/5/11
  - » Monster Trucks Off Road
- Santa Cruz County– Tubac Festival of the Arts (Tubac)
  - » 2/12/11
  - » Art Festival and Entertainment
- Yuma County – Midnight at the Oasis (Yuma)
  - » 3/5/11
  - » Classic Car Show
- Pinal County – Country Thunder (Florence)
  - » 4/10/11
  - » Country Music Concert

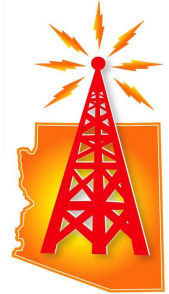
# Observer Recognition



- **PSIC would like to acknowledge the following individuals who served as observers for these events:**

- **Steve Campbell – El Mirage PD**
- **Andy Clark (4xs) – PSIC Office**
- **Jesse Cooper – Phoenix PD**
- **Frank Duarte – Pima County Sheriff's Office**
- **Kurt Drezek – Milwaukee PD**
- **Morgan Hoaglin – AZ DEMA**
- **Robert Hollister – Cochise Co. LEPC**
- **Jeremy Knoll – AZ DPS**
- **Dave Martin – Mesa PD**
- **Dennis Martinez – Phoenix FD**
- **Jason Roosevelt (3xs) – Phoenix FD**
- **Michael Todd (4xs) – Lead Observer PSIC**

# Community Perspectives



- Santa Cruz County Event
  - Mike Lindsey, Rio Rico Fire Department
    - » Lessons Learned; What Worked Well
    - » Tips and Comments for Agencies Preparing for Their Event
- Pinal County Event
  - Lou Miranda, Director of Emergency Management
    - » Event Preparation
    - » Meetings and Coordination

# Observer Perspective



- Bob Hollister
  - » Observer Training
  - » Experience as an Observer
  - » Event Coordination and Planning
  - » Outreach Opportunities
  - » Recommendations to Communities and Observers

# Status Update



- Observation Process Shadowed by
  - Lisa Hansen, AZDOHS – Santa Cruz
  - Lisa Meyerson, PSIC – Yuma
- Upcoming 9 Events - April (1 remaining); May (3 events); June (2 events); July (3 events)
- Observers - 4 to 6 scheduled for each event
- Logistics – hotels, conference rooms, airlines set
- After Action Report Drafts
  - Delivered to La Paz - under review by local leadership
  - Santa Cruz & Yuma – in process – Informed them that PSIC will need additional time

# After Action Report Process



- Entire Observation Team meets the day after the event for about 15 hours; Each element of the NECP Goal Assessment is reviewed in detail and comments of items observed are noted from all observers
- A Project Manager from the PSIC Staff who supported the observation team on the day of the event, serves as the chief scribe for the day
- After detailed discussion, the observation team determines a consensus “score” for each element of the Assessment – such as observed none of the time, some of the time, most of the time, all of the time.
- Recommendations are drafted for each element as well

## Report Generation – Next Steps



- The raw notes of observation and recommendation are then taken back to the PSIC office and worked into a comprehensive report by PSIC staff.
- The report is then reviewed in detail by the PSIC Office observers for clarity and accuracy – these reviews must be juggled with the many meetings these individuals are having throughout the State with other jurisdictions in preparation for their Goal Two events.
- The report is then reviewed with fresh eyes by the PSIC Manager to assure that all documentation is clear, thorough and understandable by someone not involved in the event and that all areas noted for improvement have accompanying recommendations for after action.



# Report Review by Communities



- Once PSIC is able to complete a thorough assessment and after action report, it is sent to the key community contacts for review and comment (15 business day review period)
- If the community wishes to meet with PSIC team to review the report, we will happily arrange such a meeting (during this review period)
- The community is invited to submit written comments or requests for clarification. PSIC will review the report based on these comments/questions for accuracy and confer with the observation team as necessary to assure an accurate and fair report.
- PSIC then finalizes the report and sends it to the community marked “For Official Use Only”.

## After Action Draft Report Deadline



- Completion of the draft report was originally projected to occur within 60 Calendar Days following the event – this has proven difficult.
- Outreach and pre-event planning meetings to support future assessments require extensive time and staff travel. In addition, as more and more events occur, we need to leave time to review draft reports with communities.
- All of our other projects to move SCIP initiatives forward also compete for staff time.

# Update to Assessment Guide



- The PSIC Office therefore requests PSCC approval of an update to Arizona's NECP Goal Two Performance Assessment Guide to
  - provide that the draft After Action Report to be provided to each community be extended from 60 days after the event to ***90 to 120 days following the event.***
  - extend the time the County POC has to review and comment on the draft report, from 15 Business Days to ***30 Calendar Days.***
- This timeline extension is consistent with Federal DHS practices under NECP Goal One.

**Discussion**

**Approval?**